## Dear COPP Members,

The following are the latest updates on the progress we are making towards achieving our goals and addressing the targeted items listed in the Course of Action letter that was sent to you within a few days of your registration with COPP.

Goal #1: Obtain a Temporary Restraining Order or a Court Injunction to halt all threats of collection or foreclosure and other harmful activities related to the water intrusion assessment. Our goal is to have an action filed prior to December 31, 2011. During the past few weeks, we have been in contact with the attorneys almost on a daily basis, including weekends.

Goal #2: Provide legal counsel with "accurate" and "relevant" information to assist with bringing forth a Class Action lawsuit against Diamond Resorts International and the Board of Directors for our associations. With your help, we have furnished and continue to furnish numerous documents to assist legal counsel with the research necessary to make key decisions. This is helping tremendously. The attorneys have greatly appreciated our efforts to help gather the information needed without their office trying to answer to 900 different owners. This is allowing them the extra time to review these documents that are critical to our case.

Goal #3: Obtain or view a copy of each and every insurance policy procured over the years by the Board of Directors at the Point at Poipu. COPP has requested this of Diamond Resorts and, to this date, Diamond Resorts has refused to provide such copies. This is not a surprise to us. In fact, DRI's continued refusal to provide us with documents to which we are legally entitled will just serve to strengthen our position in court.

Goal #4: Take legal action to secure the release of the membership list to members as stated in several Hawaii Revised Statutes (the laws that govern the State of Hawaii). This matter is being discussed continually and we expect that we will obtain this list at some point in time after the lawsuit is filed. Remember that we have to keep the Water Intrusion Assessment as our initial priority.

Goal #5: Get the attention of governmental agencies in the State of Hawaii asking them to intervene on our behalf. What a great job all of us have done. We have received confirmation of complaints that were filed with all the agencies that we listed in the Letter Writing Campaign and on our website under the "Action" page. If you have not had a chance to send in your letters, please do so. We need to be able to furnish as many complaints as possible.

We put together a full packet for the FTC, including a step-by-step instruction guide on how to fill out the complaint form. We have stacks of the complaints and confirmations that one of our committee members residing in Hawaii will be delivering to the State of Hawaii. Keep sending in the complaints so our stacks get bigger.

We know we are drawing attention to our situation thanks to the letter writing campaign and the other actions that we have taken. We do not plan to stop! We are also getting the attention of agencies in other states and at the federal level. Regardless of their jurisdictions, we are alerting them to our plight and it helps to get the word out to others.

Goal #6: Provide better communication to our members than what DRI provides and controls. We are achieving this goal and we will continue to keep everyone informed. We are also working on a social media campaign and a private timeshare forum to provide a place for our members to communicate back and forth without having to worry about personal privacy issues. We expect these two new additions to be posted this week. We will alert you when they are up and running. We are sending out information regularly, answering as many emails as we can, and making an occasional phone call to a member that really needs to contact us. With 900-plus members, these are daunting tasks.

## Other areas that we are working towards:

**Media Contacts**—Because we have made several media contacts, we are ensuring that our information to them can be supported before it is released. There is a very good chance that we will have some online media attention this week. We will send you that information the same day it comes out. Meanwhile, if you have access to any media contacts that might be of help to us, please let us know.

Volunteer Request--We now have a Volunteer Coordinator who is working with our board and committees to help organize the professional skills offered to us by our volunteers (we have some great resources in our membership). Today, we only have ten very willing volunteers working for the benefit of 900 member/owners, doing the best job that they can. We have a new Treasurer that will be working with our built-in accounting safeguards to keep track of our income and expenses. A full accounting of COPP, LLC, expenses will be available for examination by any member/owner during normal business hours and after reasonable notice. An annual financial review will be performed by a licensed Certified Public Accountant and a summary of the review will be sent out to all members. Monthly reports will be generated and furnished to the board and committee members for their review and oversight. If you did not have an opportunity to send us your information and would like to volunteer in some way, please send us an email identifying the areas in which you are willing to lend a hand.

## **Areas in Which the Most Help is Needed:**

Attention of Other Owners—We are happy to report that we have doubled in size and our membership is growing daily, but we need your help. Please find one or two more owners of the Hawaii Collection/Points or deeded owners at the Point at Poipu and help them to register with us. If every one of our members could just get one person, we would have close to 2,000 members. Wow!

Contributions and Financial Resources--We have reached the 900-member mark. That in itself is terrific. However, we are trying to contract with one of the largest law firms in the State of Hawaii. This firm has a stellar reputation and history. We are literally weeks or days away from signing a contract with this firm. We believe that we will only have one chance to take this management company to court and make the changes we want. We all have too much invested in this and our day in court may be worth its weight in gold. But, of course, there is a price tag.

Everyone is, and should be, very grateful to the members that have already sent in a contribution. These members constitute less than 25% of our membership and they have accounted for slightly more than \$35,000 towards our legal fund. We will not be able to afford the best legal representation available if the remaining 75%-plus do not contribute. We all know the ramifications of no lawsuit: things will not get better! To that end, we are asking our members to contribute \$200 or more per interval week that they own. Our credit histories are worth more than that. Our ownership interests and our great memories at the Point at Poipu warrant more than that. The friends that we have met, the friendly and helpful staff and the pride that was there, are all worth more than \$200 per week. DRI is demanding you to pay up to \$6,000 per week. This is your choice and our best chance. Also, keep in mind that if you contribute and no legal fees are paid or expenses incurred, your monies will be refunded back to you. That takes away the fear of paying and not getting a return for your money.

If you are unable to contribute the suggested amount, please contribute any amount that you can. If you are able to contribute more, it will strengthen our collective efforts and fortify the amount of those who need to contribute less. The funds will be used at the discretion of our board, our committees, and the attorneys assisting us. We are working with the attorneys on arranging a date for them to fly in from Hawaii to Southern California, San Francisco and possibly one more location, so we can all meet with them, listen to their presentation, and have them answer questions that we may have. Because of the Water Intrusion Assessment due date and the holiday season, these meetings may take place with very limited notice. But, unlike DRI meeting notifications you have experienced, you will be notified by us in advance.

COPP, LLC, is a nonprofit 501(c)(7) tax-exempt social organization. Just below the signature line we have listed our Limited Liability Corporation filing information. We filed as an LLC to provide some protection for COPP, LLC, and for the protection of the funds we have already collected.

We would like to thank all of the members that have sent in contributions and/or sent us emails and/or letters expressing their appreciation.

We are all in this together, and with everyone's help we will continue to move forward.

Contributions to *Concerned Owners at the Point at Poipu (COPP)* can be made by personal checks, Visa, MasterCard, or PayPal.

Please make checks payable to: COPP, LLC

COPP, LLC PO BOX 60546 Sacramento, CA 95860

Contributions by **Visa/MasterCard or PayPal** can be made on the "Contribution" page of our website http://poipuowners.org/Contribute.html

Mahalo from our board, committee members and all of our members!

## Keith Paulsen – President COPP, LLC

Contributions and/or registration to COPP, LLC, by any Diamond Resorts International Inc. employee, subsidiary or affiliated company, are strictly prohibited and legal action will be taken as deemed prudent and necessary. COPP, LLC, is a nonprofit 501(c)(7) tax-exempt social organization. Contributions and/or donations made to 501(c)(7) organizations are not tax deductible.

File Number: 5065378

Incorporation Date / Formation Date: 11/14/2011

Entity Name: COPP, LLC

Entity Kind: LIMITED LIABILITY COMPANY (LLC)

Entity Type: GENERAL

Residency: DOMESTIC State: DE

REGISTERED AGENT INFORMATION

Name: UNITED STATES CORPORATION AGENTS, INC.

Address: 1521 CONCORD PIKE #301

City: WILMINGTON County: NEW CASTLE

State: DE Postal Code: 19803